The Romney Regional Sewer District is the entity responsible for your sanitary wastewater services. The Romney RSD was created to provide sanitary sewer service to an area with failing septic systems.

# Contact Information:

**Office Hours** 

(Closed to all walk-ins)

**Phone Number:** 

765-538-2279

Email: romneyrsd@gmail.com

Website: www.romneyrsd.org

**Mailing Address:** 

PO Box 226 Romney, IN 47981 You can also



"Romney Regional Sewer District"

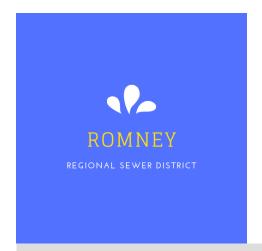
The Site is a closed group, and only for customers.

You will need to answer 3 questions to be approved.

# Romney Regional Sewer District

Quick Reference

**Customer Information** 





### **Sewer Payment Options**

Bills will not be mailed out monthly. However, Payment Coupon Books will be issued to all property owners. It will be the responsibility of the property owner to make sure the payments are made on time.

- All payments are due by 6:00 pm on the 15<sup>th</sup> of every month.
- Account numbers should be included on all payment methods.

#### **Acceptable Payment Methods:**

- WE DO NOT ACCEPT CASH!
- Check / Money Order
- Credit /Debit Card (Website ONLY)
   & (there is a small convenience fee of 2.95%

#### Payments can be made in these ways:

- 24-hour Payment Drop Box: Located on Front of the Romney Fire Dept.
- Mail to: Romney RSD PO Box 226, Romney, IN 47981
- Online on Website: www.romneyrsd.org

#### **Penalty for Late Payments**

Indiana State Statues require that a penalty provision for late payment of utility bills be enforced in a fair and non-discriminatory manner. The Romney Regional Sewer District will enforce these provisions without exception. If sewer payments are not received by 6:00pm on the 15<sup>th</sup> of the month, there will be a late fee added to the account. The penalty / late fee is 10% of the sewer charge.

Your account is not considered paid until the payment is received in our office. We are not responsible for the U.S. Mail. Failure to receive payment does not relieve the customer of the late penalty.

Sewer liens will be filed on accounts more than 90 days past due.

### **Bad Check Charges**

When a check is returned unpaid by the bank for any reason, the following will occur:

- The customer will be assessed a bad check charge (NSF fee) of \$30.00.
- The customer shall pay, by money order, the amount of the returned check, plus the corresponding returned check fee.
- After two returned checks in any 12-month period, the customer shall pay all current and future payments by money order or online by Credit / Debit card.

### **Sewer Emergencies**

IMMEDIATELY, call the office 765-538-2279, press #0 to be directed to the district's operator.

# Your RSD Board Members & Employees

**President:** Dan Korty

Vice President/ Secretary: Bill Kitterman

Treasurer: Rita Southern

**Office Administrative Assistant / Clerk:** 

Samantha Laffoon

**Operator:** Dirk Garriott

#### Your RSD Board Meetings

Board Meetings take place at the Romney Fire Dept on the 4<sup>th</sup> Monday of every month at 5:00pm, except on holidays.

Please refer to the bulletin board outside the office door at the Romney Fire Dept for a list of all meeting dates.



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