

Possible Questions & Answers

Q: How do I know I'm having a sewer emergency?

A: The post with the electrical box in your yard, near your tank, will have a light and alarm going off. Call our office immediately, and when prompted, press #0 to be directed to the operator.

Q: What do I do if I need to dig in my yard?

A: (call 811)

Q: What can and can't be flushed?

A: Pharmaceuticals—there's no way to remove these chemicals from our water, "flushable" wipes & fem products—clog pipes & machinery, fats & greases in excess, harsh chemicals—can mess with the system's treatment capabilities, anything else that is not meant to go down a toilet.



Q: What do I do if I have a question about my bill?

A: Contact our office by calling or emailing us.

Q: What am I responsible for maintaining?

A: The line between the house and the tank.

Q: What resources are available if I am having trouble paying my bill?

A: We can offer a 6-month payment plan, otherwise we are unable to offer any other payment assistance at this time. You may try contacting your Township Trustee? Call local CAP agency for Weatherization assistance, which may lower heating bills freeing up money for sewer.